



**FEDERAL SUPPLY SERVICE  
AUTHORIZED FEDERAL SUPPLY SCHEDULE PRICE LIST**

(On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA Advantage, a menu-driven database system. The Internet address for GSA Advantage is: <http://www.fss.gsa.gov>.)

**I. GENERAL SERVICES ADMINISTRATION**

**Schedule Title:** Human Resources and Equal Opportunity Services

**FSC Class:** 738-X

**FSC Code:** R-499

**Solicitation Number:** 2FYP-DR-99-001-N

**Contract Number:** GS-02F-0015N

**Contract Period:** October 31, 2017 to October 30, 2022

**Contractor:** Crossroads Mediation Services, Inc.  
Fabienne D. Wilson  
9250 Mosby Street, Suite 100  
Manassas, VA 20110  
703-393-2262, fax: 703-393-0703  
[Fabienne.Wilson@CrossroadsEEO.com](mailto:Fabienne.Wilson@CrossroadsEEO.com)

**DUNS Number:** 01-336-4596

**Tax ID Number:** 20-2091354

**Business Size:** Small and Women Owned

## II. CUSTOMER INFORMATION

### A: Awarded SIN – 595-25

- Investigation of Discrimination Complaints and Preparation of Reports of Investigation (Individual Case – One Issue)
- Investigation of Discrimination Complaints and Preparation of Reports of Investigation (Individual and Consolidated Case – Per Additional Issue)
- Investigation of Discrimination Complaints and Preparation of Reports of Investigation (Individual Case – Continuing Violation)
- Investigation of Discrimination Complaints and Preparation of Reports of Investigation (Consolidated Case – One Issue)
- Investigation of Discrimination Complaints and Preparation of Reports of Investigation (Consolidated Case – Continuing Violation)
- Preparation of an Analysis and Recommended Final Agency Decision (FAD) in Discrimination Complaints (Individual Case)
- Preparation of an Analysis and Recommended Final Agency Decision (FAD) in Discrimination Complaints (Consolidated Case)
- Additional Copies of Investigative File
- Alternative Dispute Resolution (Mediation)
- EEO Counseling – Individual and Class Complaint

### PRICE LIST: OCTOBER 31, 2017 TO OCTOBER 30, 2022

#### Crossroads Mediation Services

Investigations	10-31-17 to 10-30-18	10-31-18 to 10-30-19	10-31-19 to 10-30-20	10-31-20 to 10-30-21	10-31-21 to 10-30-22
Individual Case- With One Issue	\$3,646	\$3,718	\$3,792	\$3,868	\$3,945
Individual Case - Per Additional Issue	\$198	\$201	\$205	\$209	\$213
Individual Case - Continuing Violation	\$4,258	\$4,343	\$4,429	\$4,518	\$4,608
Consolidated Case - With One issue*	\$4,258	\$4,343	\$4,429	\$4,518	\$4,608
Consolidated Case - Per Additional Issue	\$199	\$203	\$207	\$211	\$215
Consolidated Case - Continuing Violation	\$4,896	\$4,994	\$5,094	\$5,196	\$5,300
Additional Copies of Investigation Report (Per Page)	10c	10c	11c	11c	11c
Final Agency Decision - Individual Case	\$1,530	\$1,560	\$1,591	\$1,623	\$1,655
Final Agency Decision - Consolidated Case	\$1,683	\$1,717	\$1,751	\$1,786	\$1,822
Alternative Dispute Resolution ADR/hour	\$209	\$213	\$218	\$222	\$226
EEO Counseling - Individual Complaint	\$1,683	\$1,717	\$1,751	\$1,786	\$1,822
EEO Counseling - Class Complaint	\$1,836	\$1,873	\$1,910	\$1,948	\$1,987

## **B: Business Terms**

<b>Lowest Priced Item:</b>	Prices are net, all discounts deducted, and valid for all areas. Prices are listed on the attached price list.
<b>Maximum Order:</b>	\$1,000,000.00
<b>Minimum Order:</b>	\$100.00
<b>Geographic Coverage:</b>	United States
<b>Points of Production:</b>	Manassas, Virginia + Annandale, Virginia
<b>Discounts:</b>	Available
<b>Quantity Discounts:</b>	Available
<b>Prompt Payment Terms:</b>	Net 30 days
<b>Government Credit Cards:</b>	Accepted (both below and above micro-purchase threshold)
<b>Foreign Items:</b>	N/A
<b>Time of Delivery:</b>	60 days (or other time frame per agreement)
<b>Expedited Delivery:</b>	Items available for expedited delivery are noted in this price list.
<b>Overnight and 2-Day Delivery:</b>	Available via agreement with Contractor
<b>Urgent Requirements:</b>	Per agreement with Contractor
<b>FOB Points:</b>	Destination
<b>Ordering Address:</b>	Crossroads Mediation Services 9250 Mosby Street, Suite 100 Manassas, VA 20110
<b>Payment Address:</b>	Crossroads Mediation Services 9250 Mosby Street, Suite 100 Manassas, VA 20110

<b>Warranty Provision:</b>	The Contractor warrants and implies that the items delivered hereunder are merchantable and fit for the particular purpose described in the contract.
<b>Export Packing Charges:</b>	N/A
<b>Terms and Conditions of Government Purchase Card Acceptance:</b>	Master Card and VISA
<b>Y2K Status:</b>	Compliant
<b>Environmental Attributes:</b>	Recycled materials utilized
<b>Notification Regarding Registration in Central Contract Registration (CCR) Database:</b>	N/A